## Short Course Title: Good Governance in the Health Sector

### DAY-1  
**Event:** Orientation  
**Date:** 4 July 2023, Tuesday  
**Time:** 2:30 – 4:30PM

<table>
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<tr>
<th>Time</th>
<th>Topic (brief description)</th>
<th>Speaker(s)</th>
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</thead>
<tbody>
<tr>
<td>2:30 – 3:10 PM</td>
<td><strong>Self-introduction</strong> <em>(Starting with JPGSPH Team Name, Job Title, Organization)</em></td>
<td>All participants</td>
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<td><em>Virtual group photo with all participants</em></td>
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| 3:10 – 3:40 PM| **Roadmap of Good Governance short course** *(outline of course, daily attendance, daily course evaluation, draft SDIP submission end of course, follow-up, final SDIP submission, and certification, Q&A)* | Dr Ataur Rahman  
Director  
Center for Professional Skills Development in Public Health (CPSD)  
BRAC James P Grant School of Public Health (JPGSPH)  
BRAC University |
| 3:40-4:30 PM  | **SDIP Team Formation** *(Team will be formed based on participants from same organizations and/or their common interest of preference for SDIP. Three teams are preferred to manage and give feedback more efficiently)* | All Participants  
And  
Dr Ataur Rahman  
Director  
Center for Professional Skills Development in Public Health (CPSD)  
BRAC James P Grant School of Public Health (JPGSPH)  
BRAC University |
# Good Governance in the Health Sector

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<tr>
<td><strong>Theme-1</strong></td>
<td></td>
<td>Overall objectives</td>
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<tr>
<td><strong>Brief description</strong></td>
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<td>Introduces the basic principles of governance, good governance, inter-sectoral collaboration such as governance organization (GO)-non-government organization (NGO) collaboration, Public-Private collaboration. It will discuss basic concept of good governance.</td>
<td>Understanding Governance: Basic principles of governance Good Governance: Accountability Transparency</td>
<td>Facilitator led Interactive Discussion with PPT (35min) Rana Plaza Video (25min) Q &amp; A</td>
<td>Dr Rizwan Khair, Associate Professor, South Asian Institute of Policy and Governance, North South University, Dhaka</td>
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**Useful links**
- **Document**: Governance for health in the 21st century
- Video links on
  - Principles of Good Governance
  - The full story of the Rana Plaza Factory Disaster
### Good Governance in the Health Sector

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- **Video links on governance:**
  - link-1
  - link-2
  - link-3
  - link-4

- **Video links on**
  - What is good governance
  - Accountability
  - Qualities of Good Governance
  - Aspects of Good Governance

### Theme-2

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<thead>
<tr>
<th>Brief description</th>
<th>Overview of Health Governance</th>
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<td></td>
<td>Introduces the defining clinical governance, importance of clinical governance in health service delivery, current state of collaboration and coordination and citizen engagement or third-party engagement in quality control in service delivery. It also focuses on application of clinical governance framework in Bangladesh.</td>
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**GGH-2.01**

**DAY-3:**
- 6 Jul 2023
- Thursday
- 2:30-4:30 PM

**Aim:** Understanding the importance of governance in health sector

**Skills:** General understanding of health governance

**Health Governance**
- What is Clinical Governance
- Importance of clinical governance
- How can the ministry of health strengthen clinical governance framework in Bangladesh?

**Interactive discussion (45min)**
- Participants would share their lived experiences (15min)

**Group Exercise (60min) on how to search and retrieve publicly available data from DGHS Website**

**Useful links:**
- Framework for assessing governance of the health system in developing countries: gateway to good governance
- Addressing Governance Challenges and Capacities in Ministries of Health
- Health Sector Governance: An Overview of the Legal and Institutional Framework in Bangladesh

**Dr. Ataur Rahman**
- Director
- Centre for Professional Skills Development in Public Health (CPSD), BRAC James P Grant School of Public Health, BRAC University
### Good Governance in the Health Sector

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<th>Resource Person</th>
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</thead>
</table>
| GGH-3.01     | DAY-4: 9 Jul 2023  |                  | It explores collaborative governance, National Integrity Strategy (NIS), Right to Information (RTI), and Grievance Redress Strategy (GRS) in Bangladesh | Tools of Governance                                 | Mr. Nazrul Islam  
Former Secretary (Coordination & Reform)  
Cabinet Division  
Government of Bangladesh (GoB) |
|              | Sunday 2:30-3:30 PM|                  | Aim: Introduction to governance tools in the context of governance  
Skills: Understanding basic application of transparency as a good governance tool in health governance | Facilitator led interactive discussion with PPT     |                                                                                |
| GGH-3.02     | DAY-4: 9 Jul 2023  |                  | Tools of Governance                                                                 | Case study title: Confusion in Information Disclosure to reflect on 3 tools – NIS, RTI Act and GRS  
Briefing on group work (10min)  
Breakout room: Case study will be given to the 3 groups to read (10min), discuss (15min) and presentation (25min)  
Session Wrap-Up & Linking with the Next Session | Dr. Md. Morshed Alom  
Deputy Director  
Bangladesh Public Administration Training Centre (BPATC), Savar, Dhaka |
|              | Sunday 3:30-4:30 PM|                  | Aim: Introduction to governance tools in the context of governance  
Skills: Understanding basic application of transparency as a good governance tool in health governance | Tools of Governance  
The national integrity strategy (NIS), the Right to Information (RTI) Act, and grievance redressed system (GRS): Reality Checks |                                                                                |
| GGH-3.03     | DAY-5: 10 Jul 2023 |                  | Tools of Accountability: Concepts tools and Approaches  
Definition of Accountability  
Type of Accountability  
Three different Accountability regimes | Facilitator led interactive discussion with PPT  
Q&A                                                                 | Dr. Ataur Rahman  
Director  
Centre for Professional Skills Development in Public Health (CPSD), BRAC James P Grant |
|              | Monday 2:30-4:30 PM|                  | Aim: Promoting usage of accountability as good governance tool  
Skills: Understanding and application of accountability and |                                                                                      |                                                                                |

**References**

- Case study (Confusion in Information Disclosure) link [https://drive.google.com/file/d/1tUDkIA1JqC7PoBu3E1jFZmqdAZr91E1/view?usp=share_link](https://drive.google.com/file/d/1tUDkIA1JqC7PoBu3E1jFZmqdAZr91E1/view?usp=share_link) (get access once we share)
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<th>Resource Person</th>
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<td>Promoting usage of accountability as good governance tool</td>
<td>• Two critical factors in Accountability (source of agency control and degree of control over agency actions)</td>
<td></td>
<td>School of Public Health, BRAC University</td>
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**References**
- WHO Accountability Framework
- Analysing and Assessing Accountability: A Conceptual Framework Mark Bovens
Good Governance in the Health Sector

Short Course Title: Good Governance in the Health Sector
Theme: Health Governance – Ground Realities & Ways Forward
Discussion Topic: Improving Governance in achieving Universal Health Coverage in Bangladesh: Challenges and Opportunities

Teaching & Learning Method: Panel discussion

Day-6:
Date: 11 July 2023, TUESDAY
Time: 2:30 – 4:30PM
Session code: 3:05

Outline of panel discussion: This panel discussion is part of the fourth theme of the short course. First, the Chair will introduce the speakers and set the tone for the discussion. Then, first speaker will share his perspectives on the importance of governance in the health sector of Bangladesh. Second speaker will talk about challenges towards ensuring governance in the country. Third speaker will share his perspectives on opportunities and strategies for improving health governance in the country. Please note that the Panelists will take up questions from the participants during the discussion and respond to them later. Finally, the Chair will summarize the discussion and conclude the panel session.

Program schedule

<table>
<thead>
<tr>
<th>Time</th>
<th>Panel topic (Focused on)</th>
<th>Speaker(s)</th>
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</table>
| 2:30 – 2:40 PM   | Welcome by Chair (Chair will introduce the topic and panelists, and moderate the session) | Dr Ataur Rahman  
Director  
Center for Professional Skills Development in Public Health (CPSD)  
BRAC James P Grant School of Public Health (JPGSPH), BRAC University |
| 2:40 – 3:05 PM   | Sharing perspectives on the topic (importance of improving health governance in the country) | Dr. Rizwan Khair  
Associate Professor  
South Asian Institute of Policy and Governance (SIPG), North South University, Dhaka, Bangladesh |
| 3:05 – 3:30 PM   | Sharing perspectives on the topic (Challenges and gaps towards ensuring good governance in the country) | Dr. Muhammod Abdus Sabur  
Public Health Specialist |
| 3:30 – 3:55 PM   | Sharing perspectives on the topic (Opportunities and strategies for improving good governance in the health sector) | Mr. Md. Helal Uddin  
Former Additional Secretary (Planning)  
Health Service Division, Ministry of Health and Family Welfare (MoHFW), Government of Bangladesh (GoB) |
| 3:55 – 4:20 PM   | Questions and Answer Session: Questions to respective speakers from the Chair; Questions to respective speakers from other participants | Respective speakers would respond the questions |
| 4:20 – 4:30 PM   | Summarize and Wrap-up by the Chair | Dr Ataur Rahman  
Director  
Center for Professional Skills Development in Public Health (CPSD)  
BRAC James P Grant School of Public Health (JPGSPH), BRAC University |
### Theme-4: The Service Delivery Improvement Project (SDIP): A Practical Tool for Community-based Project Planning and Management

**Brief description:** Under the final theme of the course, **Day-7 to Day-12** will focus on useful practical tools (e.g., SWOT Analysis, PESTEL Analysis, Stakeholder Analysis, Problem Tree Analysis, Objective Tree Analysis, Risk Analysis, Vertical and Horizontal Logic of Log Frame) for designing a project related to address/improve health problems of community people. It guides participants to explore root causes of health problems through problem tree and stakeholder analysis focusing on community level health issues and finding an innovative solution to solve those problems.

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<tr>
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<th>Teaching and Learning</th>
<th>Recourse Person(s)</th>
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<tbody>
<tr>
<td>VPS-4.01</td>
<td>Day: 7</td>
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<td>8:00-9:00 PM</td>
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<tr>
<td>Aim:</td>
<td>Providing an</td>
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<td><strong>Formulation of SDIP:</strong></td>
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<tr>
<td></td>
<td>overview of tools required</td>
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<td>• SWOT Analysis</td>
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<td>for identifying and planning</td>
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<td>• PESTEL Analysis</td>
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<td>a SDIP appropriately &amp; exploring them in practice.</td>
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<tr>
<td>Skill:</td>
<td>Understanding &amp; experiencing the dynamics of different tools of situation analysis for planning a SDIP appropriately.</td>
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<tr>
<td>Team Exercise (90min)</td>
<td>Steps</td>
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<td></td>
<td>1. Excel template will be given to each group with two Worksheets: Example and Exercise worksheets</td>
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<td></td>
<td>2. Group member will discuss themselves.</td>
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<td>3. Complete PESTEL, SWOT analyses section of SDIP</td>
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<td>4. Submit work in excel or image form</td>
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</table>

**References**
- Document: [BHW Strategic Plan (PESTEL, SWOT Analysis)]
- PESTEL: Political, Economic, Social, Technological, Environmental, and Legal
- Video: [PESTEL Analysis](#)
- Video: [How to use SWOT Analysis](#)
- Video: [Combining SWOT and PESTEL Analysis with an Example - Simplest Explanation Ever](#)
- Video: [What is Stakeholder Analysis](#)
- World Bank logical framework document
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</table>
| VPS-4.02     | **Day: 8** 23 Jul 2023 **SUN** 8:00-10:00 PM | **Aim:** Providing an overview of identification and selection process of appropriate SDIP Issue/Title along with its targeted achievement  
**Skill:** Understanding the dynamics of identification and selection process of appropriate SDIP Issue/Title along with its targeted achievements | **Formulation of SDIP:**  
- Stakeholder Analysis  
- Introducing some parts of SDIP Plan Format  
- Identification and Selection of SDIP Issue/Title | **Team Exercise (90min) Steps**  
1. Excel template will be given to each group with two Worksheets: Example and Exercise worksheets  
2. Group member will discuss themselves.  
3. Select SDIP Title  
4. Complete Stakeholder analysis of SDIP  
5. Submit work in excel or image form | Dr Ataur Rahman  
Director  
Center for Professional Skills Development in Public Health (CPSD)  
BRAC James P Grant School of Public Health (JPGSPH)  
BRAC University |
| VPS-4.03     | **Day: 9** 24 Jul 2023 **MON** 8:00-10:00 PM | **Aim:** Providing an overview of tools required for identifying and planning a SDIP appropriately & exploring them in practice.  
**Skill:** Understanding & experiencing the dynamics of different tools objectives analysis and alternatives analysis for planning a SDIP appropriately. | **Formulation of SDIP:**  
- Problem Tree Analysis  
- Objective Tree Analysis  
- Risks Analysis | **Team Exercise (90min) Steps**  
1. Excel template will be given to each group with two Worksheets: Example and Exercise worksheets  
2. Group member will discuss themselves.  
3. Complete Problem tree analysis of SDIP  
4. Complete Objective tree analysis of SDIP  
5. Complete Risk analyses of SDIP  
- Submit work in excel or image form | Dr Ataur Rahman  
Director  
Center for Professional Skills Development in Public Health (CPSD)  
BRAC James P Grant School of Public Health (JPGSPH)  
BRAC University |
# Good Governance in the Health Sector

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<td>VPS-4.04</td>
<td>Day: 10 25 Jul 2023 TUE 8:00-10:00 PM</td>
<td><strong>Aim:</strong> Experiencing the challenges of formulating vertical logic of SDIP planning. <strong>Skill:</strong> Understanding the dynamics of vertical logic in SDIP planning.</td>
<td><strong>Formulation of SDIP:</strong>  - Logical Framework  - Vertical Logic of a Logical Framework:  - Goal,  - Purpose,  - Outputs,  - Activities  - Risks and Assumptions</td>
<td><strong>Team Exercise (90min)</strong>  - Steps 1. Excel template will be given to each group with two Worksheets: Example and Exercise worksheets. 2. Group members will discuss themselves. 3. Complete Vertical logic column of Logical Framework 4. Complete Risks and Assumptions column of Logical Framework  Submit work in excel or image form</td>
<td><strong>Dr Ataur Rahman</strong>  Director  Center for Professional Skills Development in Public Health (CPSD)  BRAC James P Grant School of Public Health (JPGSPH)  BRAC University</td>
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<tr>
<td>VPS-4.05</td>
<td>Day: 11 26 Jul 2023 WED 8:00-10:00 PM</td>
<td><strong>Aim:</strong> Experiencing the challenges of formulating vertical logic of SDIP planning.</td>
<td><strong>Formulation of SDIP:</strong>  - Logical Framework  - Horizontal Logic of a Logical Framework:  - OVI</td>
<td><strong>Team Exercise (90min)</strong>  - Steps 1. Excel template will be given to each group with two Worksheets: Example and Exercise worksheets.</td>
<td><strong>Dr Ataur Rahman</strong>  Director  Center for Professional Skills Development in Public Health (CPSD)</td>
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</tbody>
</table>

## References
- **Document:** [Logical Framework of UHC monitoring tools](#)
- **Videos:**
  - Problem Tree Analysis
  - Example of Problem Tree and Objective Tree
  - How to develop a Logframe using problem tree and solution tree analysis
  - Problem tree analysis
  - Objective tree analysis
  - How to construct logframe

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**Logical Framework of UHC monitoring tools**

- **Formulation of SDIP:**
  - Logical Framework
  - Vertical Logic of a Logical Framework:
    - Goal,
    - Purpose,
    - Outputs,
    - Activities
  - Risks and Assumptions

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**Team Exercise (90min)**

- **Steps**
  1. Excel template will be given to each group with two Worksheets: Example and Exercise worksheets.
  2. Group members will discuss themselves.
  3. Complete Vertical logic column of Logical Framework
  4. Complete Risks and Assumptions column of Logical Framework

---

**Dr Ataur Rahman**

- Director
- Center for Professional Skills Development in Public Health (CPSD)
- BRAC James P Grant School of Public Health (JPGSPH)
- BRAC University
**Good Governance in the Health Sector**

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<td>dynamics of vertical logic</td>
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<td>in SDIP planning.</td>
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<td>dynamics of horizontal logic in SDIP planning.</td>
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<td><strong>Aim:</strong> Experiencing the challenges of formulating horizontal logic of SDIP planning.</td>
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<td><strong>Skill:</strong></td>
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<td>Understanding the dynamics of horizontal logic in SDIP planning.</td>
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<td><strong>Formulation of SDIP:</strong></td>
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<td>Finalization of SDIP</td>
<td>Review of SDIP by facilitators</td>
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<td>Submission of Draft Final SDIP</td>
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<td><strong>Addressing comments on SDIP report:</strong></td>
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<td>1. Addressing facilitators’ feedback if any</td>
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<td>2. Revising/fine tune whole SDIP by each team addressing peers’ and facilitators’ feedback</td>
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<td><strong>Draft SDIP Submission/Presentation:</strong></td>
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<td>Final draft of SDIP presentation and/or submission</td>
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**References**
- **Video:** Smart Goal Setting

**VPS-4.06**

**Day: 12**
27 Jul 2023
**THU**
8:00-10:00 PM

If you have any questions/queries, please contact;

**Dr Ataur Rahman**
Director
Center for Professional Skills Development in Public Health (CPSD)
BRAC James P Grant School of Public Health (JPGSPH), BRAC University
Email: rashman.ataur@bracu.ac.bd